DYCOR MFG., INC. RETAIL ACCOUNT SALES TERMS

Terms are <u>net 30 days</u>, with a 15-day grace period. Please do not make your Medicare & Insurance problems our problems. We are a small company and all of our vendors are also Net 30. We also need a credit card on file. If your account exceeds the grace period, the amount past due will be automatically charged to the card on file. Invoices are emailed the same day your order ships and are also included in the shipping box. Please inform the owner of the email address you provide that we do not mail our invoices via the Post Office. Any account over 45 days past due that cannot be processed with a credit card will be turned over to a collection agency. If amount past due exceeds \$1,000 you may be subject to legal remedy. Jurisdiction for litigation will be Fort Bend County, State of Texas. You will also be subject to court costs. If these terms are not acceptable, SPS, PEL Supply and Empire Medical carry our products.

Orders placed by 11:00 A.M. Central Time, Mon. - Thurs. will be shipped the same day. We are closed on Friday. Technical assistance is available during our business hours 9:00 A.M. to 3:00 P.M. Central Time.

If you pay by credit card when you place your order, you will receive a ten-percent discount on the cost of the foot.

We have a 30-day return policy. Feet must be returned no later than 30 days from the time they were received or they will be sent back to you. There is a 20% restock fee on all returned feet unless the error falls with Dycor. There is a one-year warranty on all Dycor products. Please record the "P" number located on the sole of the foot and record it in your client's file immediately. We will not replace any product without the "P"#. We will not replace any product if it has been altered or modified in any way. Please refer to the weight chart pertaining to the foot you are ordering which can be found on our website www.dycormfg.com Dycor will not accept liability or warranty on feet that have been used on men/women whose weight exceed the guidelines outlined in the weight chart. We will not process an order without the weight of your client.

Please check your package upon delivery. If we sent the wrong product, we must be informed within three days of receipt or we will only be responsible for ground shipment to replace your order.

All orders will be shipped UPS Ground unless otherwise specified. You may also telephone your order to 281-403-0117. Please scan and email this agreement to dycormfginc@comcast.net or send it via US Post Office to Dycor Mfg. Inc, 2711 Cartwright Rd. Missouri City, TX. 77459.

I understand and agree to the terms above. Including credit card being charged for past due invoices. This agreement must be signed by company owner or manager/agent.

Agent	Company	Date
Address		
Telephone	Fax	
Accounts Payable Emai	l:	
Credit card #		Exp
Name on Card		Security Code
Card Billing Address		